



St Mary
Magdalene
Academy

THE COURTYARD

INTIMATE CARE POLICY

St Mary Magdalene Academy is a Christian community of learning. We aim to nurture young people to become high achievers and to discover their vocation in the global society.

“Show by a good life that your works are done by gentleness born of wisdom”
James 3.13

INTIMATE CARE - POLICY STATEMENT

ST MARY MAGDALENE ACADEMY

THE COURTYARD

Approval Committee:	Full Governing Body
Author:	Head Teacher
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1. INTRODUCTION

- 1.1 The Courtyard is a Special Education Needs school which aims to include all of its community in all aspects of the school's life. It seeks to meet the needs of all its students, including those who may be difficult to engage. Inclusion is an on-going process that celebrates diversity and involves the identification and minimising of barriers to learning that may be experienced by any student irrespective of disability, race, religion or belief, gender, gender reassignment, sexual orientation, pregnancy and maternity or social background.
- 1.2 The Intimate Care Policy at The Courtyard has been developed to safeguard children and staff. It applies to everyone involved in the intimate care of children at the school.
- 1.3 Disabled children can be especially vulnerable. Staff at The Courtyard involved with their intimate care need to be sensitive to their individual needs.
- 1.4 The Intimate Care Policy should be read in conjunction with the other safeguarding policies of the school.

2. DEFINITION

- 2.1 Intimate care may be defined as any activity required to meet the personal care needs of each individual child.
- 2.2 Parents have a responsibility to advise staff of the intimate care needs of their child, and staff have a responsibility to work in partnership with children and parents.
- 2.3 Intimate care can include:
 - 2.3.1 feeding;
 - 2.3.2 oral care;
 - 2.3.3 washing, dressing/undressing;
 - 2.3.4 toileting;
 - 2.3.5 menstrual care;
 - 2.3.6 photographs;
 - 2.3.7 treatments such as enemas, suppositories, enteral feeds;

2.3.8 catheter and stoma care;

2.3.9 supervision of a child involved in intimate self-care.

3. PRINCIPLES OF INTIMATE CARE

The following are the fundamental principles upon which the policy is based:

- 3.1 every child has the right to be safe;
- 3.2 every child has the right to personal privacy;
- 3.3 every child has the right to be valued as an individual;
- 3.4 every child has the right to be treated with dignity and respect;
- 3.5 every child has the right to be involved and consulted in their own intimate care to the best of their abilities;
- 3.6 every child has the right to express their views on their own intimate care and to have such views taken into account;
- 3.7 every child has the right to have levels of intimate care that are as consistent as possible.

4. SCHOOL RESPONSIBILITIES

- 4.1 All staff working with children must be checked by the organisation. This includes staff working for external agencies and volunteers. Checking includes:
 - 4.1.1 Disclosure and Barring Service;
 - 4.1.2 National Insurance;
 - 4.1.3 references
- 4.2 Only named staff identified by The Courtyard should undertake the intimate care of children.
- 4.3 The Head Teacher must ensure that all staff undertaking the intimate care of children are familiar with, and understand the Intimate Care policy together with associated policies and procedures.

- 4.4 All staff must be trained in the specific types of intimate care that they carry out and fully understand the Intimate Care policy within the context of their work.
- 4.5 All intimate care arrangements must be agreed by the Head Teacher, parents/carers and child (if appropriate).
- 4.6 Intimate care arrangements must be recorded in the child's personal file and consent forms signed by the parents / carers and child (if appropriate).
- 4.7 Staff should not undertake any aspect of intimate care that has not been agreed between the Head Teacher, parents/carers and child (if appropriate).
- 4.8 The Courtyard must make provision for emergencies (e.g. a staff member on sick leave). Additional trained staff should be available to undertake specific intimate care tasks and should be named on the consent form.
- 4.9 Intimate care arrangements should be reviewed at least six monthly. The views of all the relevant parties, including the child (if appropriate), should be sought and considered to inform future arrangements.
- 4.10 If a staff member has concerns about a colleague's intimate care practice they must report this to the Head Teacher.

5. GUIDELINES FOR GOOD PRACTICE

- 5.1 All children have the right to be safe and to be treated with dignity and respect. These guidelines are designed to safeguard children and staff. They apply to every member of staff involved with the intimate care of children.
- 5.2 Disabled children can be especially vulnerable. Staff involved with their intimate care need to be sensitive to their individual needs. Staff also need to be aware that some adults may use intimate care, as an opportunity to abuse children. It is important to bear in mind that some care tasks / treatments can be open to misinterpretation. Adhering to these guidelines of good practice should safeguard children and staff at The Courtyard.
- 5.3 **Involve the child in his/her intimate care**

5.3.1 Try to encourage a child's independence as far as possible in his / her intimate care. Where the child is fully dependent talk with him / her about what is going to be done and give him / her choice where possible.

5.3.2 Check your practice by asking the child/parent any likes/ dislikes while carrying out intimate care and obtain consent.

5.4 Treat every child with dignity and respect and ensure privacy appropriate to the child's age and situation.

A lot of care is carried out by one staff member/carer alone with one child. The practice of providing one-on-one intimate care of a child alone is supported, unless the activity requires two persons for the greater comfort /safety of the child or the child prefers two persons.

5.5 Make sure practice in intimate care is consistent

As a child can have multiple carers, a consistent approach to care is essential. Effective communication between parents/carers/ agencies ensures practice is consistent.

5.6 Be aware of your own limitations

Only carry out care activities you understand and feel competent and confident to carry out. If in doubt: ASK. Some procedures must only be carried out by staff who have been formally trained and assessed (e.g. enteral feeding, rectal diazepam).

5.7 Promote positive self-esteem and body image

Confident, self-assured children who feel their body belongs to them are less vulnerable to sexual abuse. The approach you take to intimate care can convey lots of messages to a child about their body worth. Your attitude to a child's intimate care is important. Keeping in mind the child's age, routine care can be relaxed, enjoyable and fun.

5.8 If you have any concerns you must report them

5.8.1 If you observe any unusual markings, discolouration's or swelling including the genital area, report immediately to the Designated Child Protection Officer. If during the intimate care of a child you accidentally hurt them or the child appears to be sexually aroused by your actions, or misunderstands or misinterprets something, reassure the child, ensure their safety and report the incident immediately to the Designated

Child Protection Officer Report and record any unusual emotional or behavioural response by the child.

5.8.2 A written record of concerns must be made and kept in the child's nursing / medical notes / personal file.

6. WORKING WITH CHILDREN OF THE OPPOSITE SEX

6.1 Principles

6.1.1 There is a positive value in both male and female staff being involved with children.

6.1.2 Ideally, every child should have the choice of carer for all their intimate care.

6.1.3 The individual child's safety, dignity and privacy are of paramount importance.

6.2 General Care

Male and female staff can be involved with children of either sex in:

6.2.1 keyworking and liaising with families.;

6.2.2 co-ordinating of and contribution to a child's review;

6.2.3 meeting the developmental, emotional and recreational needs of the children;

6.2.4 escorting the children between sites, on outings and to clinics unless intimate care is needed.

6.3 Intimate Care

6.3.1 Wherever possible, boys and girls should be offered the choice of carer and second carer. Where there is any doubt that a child is able to make an informed choice on these issues, the child's parents are usually in the best position to act as advocates.

6.3.2 It may be possible to determine a child's wishes by observation of their reactions to the intimate care they receive. Do not assume that a child cannot make a choice.

- 6.3.3 The intimate care of boys/girls can be carried out by a member of staff of the opposite sex with the following provisions:
- 6.3.3.1 the delivery of intimate care by professionally qualified staff will be governed by their professional code of conduct in conjunction with safeguarding policies and procedures;
 - 6.3.3.2 staff who are not governed by a professional code of conduct must follow policy and procedures in operation within their agency and direction and agreement must be provided by the Designated Safeguarding Officer/Head Teacher;
 - 6.3.3.3 when intimate care is being carried out, all children have the right to dignity and privacy i.e. they should be appropriately covered, the door closed or screens/curtains put in place;
 - 6.3.3.4 if the child appears distressed or uncomfortable when personal care tasks are being carried out, the care should stop immediately. Try to ascertain why the child is distressed and provide reassurance;
 - 6.3.3.5 report concerns to your Designated Safeguarding Officer and make a written record;
 - 6.3.3.6 parents/carers must be informed about concerns.

7. COMMUNICATION WITH CHILDREN

- 7.1 It is the responsibility of all staff caring for a child to ensure that they are aware of the child's method and level of communication.
- 7.2 Children communicate using different methods (e.g. words, signs, symbols, body movements, eye pointing).
- 7.3 **To ensure effective communication**
 - 7.3.1 Ascertain how the child communicates e.g. consult with child, parent/carer and, if appropriate, communication needs must be recorded (please refer to Appendix 1, Communication Proforma for Intimate Care: How I Communicate). If further information is required please consult with the child's Speech and Language Therapist.

7.3.2 Make eye contact at the child's level.

7.3.3 Use simple language and repeat if necessary.

7.3.4 Wait for response.

7.3.5 Continue to explain to the child what is happening even if there is no response.

7.3.6 Treat the child as an individual with dignity and respect.

Appendix 1

The Courtyard Communication Proforma for Intimate Care

How I Communicate

Name: _____

Date: _____

I communicate using words/signs/communication book/communication aid/body movements.

I indicate my likes/preferences by _____

I indicate my dislikes by _____

I show I am happy by _____

And unhappy by _____

If appropriate please complete the following

When I need to go to the toilet I _____

When I need changing I _____

Additional information

My Speech and Language Therapist is _____

My Occupational Therapist is _____

My Key worker/s is _____

Emergency Contact-Number/s _____

Parent/carer signature _____

Head Teacher/Designated Safeguarding Officer _____